



Responsive Case Study

PROJECT | Thanet Way, Kent

CUSTOMER | Kent County Council

COMPLETION | April 2020

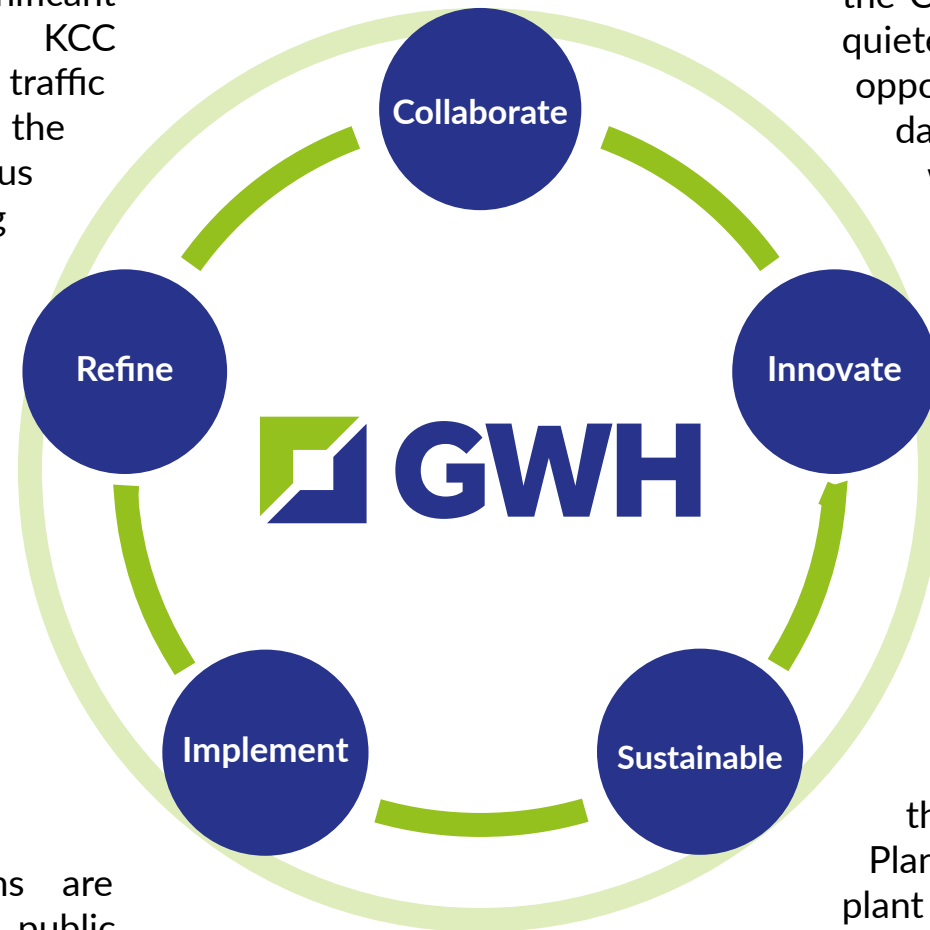


Issue

A car fire on the busy A229 dual carriageway had caused significant damage to the road surface. KCC had deployed their HSR traffic management team to close the affected lane and contacted us to assist with the repair. Owing to our central location in Kent, our Operations Director was on site within an hour, (our targeted call to action is three hours). Inspection of the site highlighted major defects not only to the area damaged by the car fire, but in the immediate vicinity.

Solution

Road closures and diversions are disruptive for the travelling public and expensive to implement; with the



whole country in lock down due to the COVID-19 pandemic the road was quieter than usual. This gave us the opportunity to delay the repair by four days, enabling the increased scope of work to be completed at the same time under a full road closure.

Outcome

Utilisation of resources maximised the road space booking and in turn generated greater whole life value for the client without the need for an additional road closure. We were able to make cost savings for the client by combining the works. Planings were returned to the asphalt plant for use as RAP in future projects generating sustainability through recycling.